



WOMEN AT WORK 2022

Representation, breaking taboos and how the Best Workplaces[™] for Women are achieving consistent employee experiences for <u>all</u>.













Great Place To Work_®

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95%

of women in the Top 5 Best Workplaces[™] for Women say that they are treated fairly regardless of their gender Great Place To Work_®

Best Workp	olaces [™]
for Wome	n
Great Place To Work。	ик 2022



INTRODUCTION

Now in its fifth year, our 2022 list showcases the largest collection of Best Workplaces[™] for Women that the UK has ever recognised.

These results are based on what women themselves have anonymously reported to us about their workplace experience and how well represented they are in the workforce and management.

Ensuring people aren't discriminated against, placing positive value on our differences, creating fair access and advancement for all, and fostering a sense of value and empowerment in employees is what being a Great Place to Work® is all about. Only by first identifying the gaps in workers' experiences can organisations truly take action to close them, which is why analysing employee experience is important.

This year we've seen some of our Best Workplaces[™] homing in on particular focus areas including equality, representation, fairness and casting the spotlight on menopause support and promotion of shared parental leave. We are proud that the insight we provide helps organisations on that continuous journey – and it's wonderful to celebrate so many Best Workplaces[™] for Women this year, across all sectors and organisational sizes.



Benedict Gautrey Managing Director Great Place to Work® UK

It all starts with fairness

Gender equality is not about treating men and women the same regardless of individual needs; it is about treating everyone fairly, regardless of gender. Ensuring fairness means to compensate for women's historical and social disadvantages that prevent a level playing field.¹

At work, fairness between employers and employees includes mutual trust and respect, positive interpersonal relationships and clear and open communication.

There is no hiding that the pay gap is still the single biggest issue when it comes to gender equality: Women in the UK were still paid just 90p for every £1 earned by a man according to latest numbers. While there is an overall decline in the pay gap (27,5% in 1997 to 15.4% in 2021), it rose slightly in the last year (0.5% up from 14.9% in 2020).²

More can certainly be done across most sectors and organisations in the UK and so it's vital for organisations to a) capture data to know where gaps exist (now compulsory for organisations with more than 250 staff) and b) forge action plans to reduce the gaps

(the government recommends ensuring multiple women are on shortlists for recruitment and promotions - and encouraging salary negotiation by showing salary ranges). This is hugely important as research shows that women are less likely to negotiate their pay³ and a recent YouGov survey⁴ also found that whilst almost a third (31%) of men were successful when asking for a payrise, only a fifth (21%) of women received their salary increase.

And fairness in other ways isn't always simple either - whilst it's about equal treatment and ensuring peers are being held to the same standards of respect and accountability, it's also about eliminating barriers to advancement and sometimes adjusting practices, policies, or procedures for those who may be disadvantaged; and ensuring they have the tools they need to access the same opportunities as their peers - not an easy line to navigate at times.

Best Workplaces[™] for Women have made it a priority to strive for gender equality, which is reflected in the practices they implement and in what their female employees say.

Men

INSIGHTS FROM GREAT PLACE TO WORK'S TRUST INDEX© SURVEY

Equity between Men and Women at Top 5 Best Workplaces[™] for Women



hearing on appeal.

place to work.

The Women at Adobe employee network aims to attract, develop, and engage women and allies to "empower every woman to define and achieve her own success". As part of the network, their female executives shared their stories and insights in a video series to inspire and help other women.



¹ https://www.unfpa.org/resources/frequently-asked-questions-about-gender-equality

² https://www.ons.gov.uk/employmentandlabourmarket/peopleinwork/earningsandworkinghours/bulletins/genderpaygapintheuk/2021

³ Leibbrandt, A., & List, J. A. (2014). Do women avoid salary negotiations?

⁴ https://yougov.co.uk/topics/economy/articles-reports/2022/04/04/how-many-britons-have-asked-pay-rise-and-how-many-

Breaking the barriers and stigmas around Shared Parental Leave

Sadly, it still often makes more financial sense for the woman in a heteronuclear family to take maternity leave - which often leads to the ripple effects of shouldering an unequal share of childcare going forward and is one of the biggest factors in gender inequality.

Shared Parental Leave is an important tool to tackle this injustice and while it is offered by some companies, the government estimates that take-up among eligible couples is still only between 2% and 8%, and Maternity Action estimates that it is even lower (between 3% and 4%).

In their research 'Who Shares, Wins: Real world insights into Shared Parental Leave' My Family Care (now Bright Horizons) commissioned a qualitative study⁵ in 2017 to explore how Shared Parental Leave (SPL) was being adopted by parents, and fathers in particular; and to establish both the appetite for it and the **barriers** affecting the **uptake**. Their findings showed it was "deeply welcomed" but respondents still registered concerns around the possible stigma attached to men who take SPL, concerns over career progression and a reluctance to take more than 2-3 months off at most.

Other key themes from their research were the struggle experienced in making sense of the policy details (employees and HR professionals alike) and the power of "well-placed role models to inspire others".

Jennifer Liston-Smith, Head of Thought Leadership at Bright Horizons, gave us this more recent perspective: "Whilst these themes still feel current, those employers which have ensured well-informed and accessible HR support, visible role models and – ideally – enhanced shared parental leave pay, have found take-up rises, along with employee engagement."

Numerous high-profile campaigners are urging the government to adopt a new model of parental leave which would give both parents non-transferable paid leave to care for their child - and a number of Best Workplaces[™] have even taken huge steps already by voluntarily adopting a 'for all' methodology to their SPL policy.

BEST PRACTICES FROM THE BEST WORKPLACES[™] FOR WOMEN

Accenture has a shared parental leave policy to help address the bias experienced by women when returning to work, contributing to gender inequality. Regardless of gender, sexual orientation or how colleagues have become a parent, they offer a Shared Parent Leave (SPL) policy, providing mothers, primary adopters, fathers, and partners with equal access to 32 weeks of full-paid leave, equal to their maternity provision.

"Parental leave and attitude to parents is generally positive compared to other organisations – i.e. there is support for both men & women to take parental leave and there is support for parents to continue to grow their careers and progress whilst balancing family/life commitments."

accenture

- Accenture Employee

Promoting women in the workplace

The current FTSE Women Leaders Review⁶ shows that there has been steady progress in achieving gender parity in senior leadership positions across the UK's businesses.

In 2021 women made up 32.5% of leadership positions in the FTSE 350 – an impressive improvement from only 24.5% in 2017. To get closer to gender parity the voluntary target is to get these numbers up to 40% by 2025.

Best Workplaces[™] for Women are already very close to this target with an average of 37% of senior leadership positions held by women while the top 5 ranked companies even surpass it with a 53% representation rate of women in leadership positions.

To achieve this, it is vital not just to remove barriers for women to rise to higher ranks in the company, but actively promote them.

Insights and best practices

BEST PRACTICES FROM THE BEST WORKPLACES[™] FOR WOMEN

IRIS Software Group have sought to cultivate an environment that empowers women to succeed and flourish through a range of programmes that promote a positive work experience, and offer flexibility and support. These initiatives include using a gender-neutral language processing software to eliminate bias in talent acquisition, a 'Mentoring for Parents' scheme and offering atypical working hours (i.e., term-time working/compressed hours) and their 'Women in Leadership programme' to provide opportunities for women to grow. Knowing the importance of positive role models, the CEO of IRIS and other senior female leaders share their inspirational stories and encourage women to strive for success.



6 https://ftsewomenleaders.com

INSIGHTS FROM GREAT PLACE TO WORK'S TRUST INDEX© SURVEY

The Top 5 Best Workplaces[™] for Women know the importance of promoting women in the workforce

Instead of using the turbulence of the past years as an excuse to ease off, these companies even improved their already impressively high scores for fair promotion

Men Women



'Promotions go to those who best deserve them.'

"This year, IRIS has invested in and developed a fantastic Women in Leadership Strategy with a defined monthly focus on this with a timetable of events. There is also a separate WIL cohort for the High Potential programme which truly supports and recognizes women who want to progress their career at IRIS."

- IRIS employee

Flexibility remains important, especially for women

Best Workplaces[™] for Women recognise that work is only one part in the life of their employees and do what they can to help them. The recent years have led many people to re-think their priorities and a record number of skilled workers decided to quit their jobs in search of something more meaningful that also enables a healthy work-life balance.

More and more companies have accepted the new reality and allow their employees to work from home where possible, providing unprecedented opportunities to balance personal life and work life. Women in the Best Workplaces[™] for Women especially feel trusted and valued and, compared to pre-Covid times, we have seen a steady rise in trust and value statement scores.



Insights and best practices

Great Place

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Synergy Vision allows employees to work a 4-day week. Initially, all employees' hours were reduced from 40 hours across 5 days, to 36 across 4. Gradually, the time worked has reduced to 34 hours with no decrease in salary.





Scrapping the working day, **Cirkle** offers employees complete flexibility to choose their hours. This has created opportunities for people to follow their wider interests or family requirements (e.g., an employee who wanted to reduce to 4 days/week to gear up their baking business).





Home Group Limited

introduced guidance around pregnancy loss and how they can support colleagues who experience this, including two weeks' paid leave for parents who lose a baby through miscarriage.



INSIGHTS FROM GREAT PLACE TO WORK'S TRUST INDEX© SURVEY

2020

2022

Best Workplaces[™] for Women make them feel trusted and valued



"The high number of parents (22%) led to good work-life balance. Lots of women in senior leadership meant lots of mentors and people to ask for help when I was very sick in my first trimester."

anthemis

- Anthemis employee



Great Place To Work。



"Throughout the pandemic **Softcat** have been fantastic: they have provided regular clear communication on changes and COVID updates. They shared quarterly wellbeing surveys and when, as a company, our happiness score dropped in the third lockdown Softcat sent everyone a wellbeing hamper. It was such a kind and thoughtful gesture and definitely picked me up when I needed it most. I'm also part of the supporting women in business community which is such a fantastic space for women to share ideas on topics like meeting safety, how to overcome unwanted attention etc. It's really comforting as a woman in the tech industry that Softcat have created this group and have a real focus on diversity and inclusion. We have many other community groups, LGBTQ+, faith at work, Black Asian & Minority etc."



- Softcat employee

Initiatives around menopause

With half of the global population being female, perimenopausal and menopausal women obviously make up a significant percentage of the world's working people. According to a recent study, three in five menopausal women were negatively affected at work and almost 900,000 women in the UK alone left their jobs for stretches of time because of their symptoms.⁷ Whilst the menopause is not a specific protected characteristic, related legislation includes the Equality Act 2010 (ensuring employees aren't put at a disadvantage/ treated less favourably because of their menopause symptoms) and the Health and Safety at Work Act 1974 (ensuring, where reasonably practical, everyone's health, safety and welfare at work is considered).

The main demographic of women affected (according to the survey) were aged between 45 and 55, which could mean that women are leaving businesses "at the peak of their experience" which will "impact productivity" and of course lead to fewer women at executive levels and contribute to the gender pay-gap/pension disparity.

It is reassuring to see that 90% of women between 45 and 55 in the Top 5 Best Workplaces affirm that '**taking everything into account, I would say this is a great place to work**' and 80% appreciate the special and unique benefits at work.

"The recent recognition of supporting women through the menopause – this has been long overdue, so great that it is now being addressed and more support mechanisms are in place."



- Accenture employee

7 2019 survey conducted by BUPA and the Chartered Institute for Personnel and Development (CIPD)

Great



Government policies on menopause

The Government Equalities Office 2019 'roadmap' on gender equality commits the Government to conduct research into "what works to improve women's reproductive health, across the life course" and "develop indicators relating to women's health experience and impact on their work".

The Government has also recently sought views to help inform the development of a Women's Health Strategy. This inquiry "examines the extent of discrimination faced by menopausal people in the workplace and investigates how Government policy and

workplace practices can better support those experiencing menopause".

More and more organisations are getting ahead of formal legislation and, like many of our Best Workplaces[™] for Women, putting policies and procedures in place to support those going through menopause and educate others around them. This is key to both minimising impact on physical and psychological health and wellbeing, allowing those affected to maintain productivity and ensuring they don't permanently leave the workforce because of menopause alone.

"My local managers at Mental Health Concern have been exceptional in their approach to being 'humane' with working in these extremely stressful times, which includes Covid-19. Great to see a policy to support women being human through the menopause. Bravo! Menopause is not an illness."



- Mental Health Concern employee

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Insights and best

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Women at Work 2022

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BEST PRACTICES FROM THE BEST WORKPLACES[™] FOR WOMEN



To raise awareness around a common women's health issue, **Coventry Building Society** launched a "menopause toolkit". Menopause can cause many hidden challenges to women; the toolkit was designed to provide support, create support groups, encourage storytelling and pilot workshops around menopause. Employees also had access to relevant content via the employee

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Lindt & Sprüngli UK Ltd

set up focus groups to

understand more about

women's experiences of

menopause, information

to create a policy and a

framework to support their

employees going through

menopause. Following this,

a range of resources were

made available (including

videos, factsheets and

websites) that can be

accessed confidentially.



Synergy Vision took a proactive approach when spreading awareness about menopause by creating a Menopause Policy. The policy provides guidance for supporting and managing menopausal symptoms, including training for managers and advice sheets.







Great Place To Work_®

Women at Work 2022



"At **Sovini Group**, we have Health and Wellbeing Ambassadors – staff from all companies in the group, who keep us in touch with a whole programme of wellbeing activities. Initiatives include talks from a range of professionals on various topics including, amongst others, financial matters, confidence building and menopause awareness. We also have our very own Sovini Choir and are hoping to be able to perform a few seasonal songs at our independent living schemes in the run up to Christmas. The important thing about all of the above is that Senior Management have not 'imposed' this programme of events. They are all as a result of requests and suggestions from our staff."



– Sovini Group employee

Super Large Organisations

1,000+ employees

Great Place To Work_®

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SA	AP (UK) Ltd		No. 26	Dimensions (UK) Ltd	
Irv	vin Mitchell		No. 27	Accenture	
G	owling WLG (UK) LLP		No. 28	Choice Support	
	HL Global Forwarding	g UK Ltd	No. 29	McCarthy Stone	
Th	ne Prince's Trust		No. 30	Utilita	
Co	oventry Building Soci	ety	No. 31	Hafod Housing Association Limited	
Br	ight Horizons Family	Solutions	No. 32	Outcomes First Group	
Ho	omeServe Membersh	ip Limited	No. 33	Sopra Steria Limited	
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Great Place To Work_®

Large Organisations

251-1000 Employees



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Biogen Idec Ltd

No. 43

Oxford PharmaGenesis	No. 25
Version 1	No. 26
Phoenix Software Limited	No. 27
ServiceNow UK	No. 28
Hilti GB	No. 29
Adobe	No. 30
Thoughtworks	No. 31
The Sovini Group	No. 32
Liberty IT	No. 33
Ombudsman Services	No. 34
Genesys	No. 35
Fittleworth Medical Ltd	No. 36
Goodlord	No. 37
Insight Direct (UK) Ltd	No. 38
Avado	No. 39
Freddie's Flowers	No. 40
Little Dot Studios	No. 41
Confused.com	No. 42

Checkout.com	N
Citrix Systems Ltd	N
Stryker UK Ltd	N
Procook Ltd	N
Lindt & Sprüngli UK Ltd	N
AbbVie	N
Mobilize Financial Services	N
REPL, Part of Accenture	N
Webbs Garden Centres Limited	N
FactSet Europe Ltd	N
Laithwaites	N
Borders College	N
Secure Trust Bank Group	N
Smart Pension	N
SC Johnson	N
The Oldham College	N
REL Field Marketing	N
Vegner Group	N
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Mental Health Concern and Insight IAPT
TeamSport Indoor Karting
Bacardi UK
Mimecast
bpha
W. L. Gore & Associates (UK) Ltd
Chiesi Ltd
Offshore Renewable Energy Catapult
Ipsen Slough
Elavon
Flight Centre Travel Group
HelloFresh UK
NHS Shared Business Services
SS&C Blueprism
Fisher Investments UK
Ingram Micro UK Ltd
Broadridge Financial Solutions
Charlie Bigham's

Medium Organisations

Great

Place

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То

51-250 Employees



Great Place To Work_®

Small Organisations

20-50 Employees



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Cirkle

Cartwright Communications	No. 2
Ackerman Pierce	No. 2
Uptake Strategies	No. 2'
Lilli	No. 3
Aconveyancing	No. 3
AOK Events Ltd	No. 3
Synergy Vision	No. 3
DOMO Group Ltd	No. 3
LACE Partners	No. 3
Katté & Co	No. 3
Richard Nelson LLP	No. 3
Cowry Consulting	No. 3
Forward Role	No. 3
Venture Stream	No. 4
Social	No. 4
Camino Partners	No. 4
Something Big Limited	No. 4
Anthemis Group	No. 4
Нарру	No. 4
Few & Far	No. 4
Acumen Commercial Insights	No. 4

Alation Inc.	No
Absolute Digital Media	No
Ntegra	No
Enovation Controls Ltd	No
Lupin Healthcare UK Ltd	No
Xledger Ltd	No
eduMe	No
Serve and Protect Credit Union	No
UK Connect	No
Centor Insurance and Risk Management Ltd	No
Ryan	No
Red Ant Digital Limited	No
Wild Nutrition Ltd	No
i-Pharm Consulting Ltd	No
Watkins & Gunn Solicitors	No
Unipro Limited	No
PEN Partnership	No
esynergy	No
ViewSonic	No
Mayer Environmental	No



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Catalina Marketing UK Ltd
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International Chamber of Shipping Limite
Simprints
Peru Consulting Limited
Precis Digital
Micron Technology Inc
hedgehog lab
Wooshii
Algolia
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